

Training Program

JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS **Standard Operating Procedures Performance Improvement Tools** ☑ Performance Checklists ☑ Job Aids ☑ Performance Evaluation Tools ☑ Deviation Guides **Training** Overview: PacMoore Pride (Video) Orientation Program (Classroom/Individual) Structured OJT (Job Specific) Job Specific English for Spanish Speakers Job Specific Spanish for English Speakers **Train the Trainer** Train the Trainer for Leadership Train the Trainer for Supervisors

Continuous Improvement Process

Weekly Team Meetings:
Ongoing Mini Training Modules
Team Process Improvement Meetings
Incentive Program
Document Update and Maintenance System